



TECHNOLOGY FOR SHARED SERVICE CENTERS

WHAT IF YOU COULD CONCENTRATE ON YOUR CORE COMPETENCIES?



I.R.I.S. GROUP TECHNOLOGY PARTNER FOR YOUR SHARED SERVICE CENTER

CONCENTRATION ON CORE COMPETENCIES

Shared services are much more than centralization and consolidation of similar activities in one place. Beyond that, they are designed to standardize the handling of tasks within an organization or between subdivisions to the extent possible to ensure effective and efficient execution. In a shared services model, services to internal and external clients are performed in the manner of a private company to provide all-around competitive pricing, quality and speed. For this organizational structure, automation schemes for incoming and outgoing business



information assume major importance because of their cost structure, especially in economically advanced regions of the world.

For shared service centers, partners and solutions are of great importance that provide not only innovative technologies for automated classification and indexing of unstructured data of any kind but also support all relevant communication channels, thus paving the way towards holistic, automated information and document processing also in a global environment.

For over 20 years, we have successfully focused on increasing the productivity of our partners by supporting them with technology, process knowledge and a focus on markets to manage documents, data and information more efficiently. For this purpose, we provide, among other things, solutions for automated billing, order processing, HR, purchasing and supplier activities as well as dynamic case management in legal, insurance, health and financial affairs.

If you have chosen shared services as the organizational form for consolidation and centralization of your company's internal service processes, we are your go-to provider for all your automated information processing needs!

OUR SHARED SERVICE CENTER CONTRIBUTION

With **IRISXtract™ for Documents**, we boast an outstanding software platform which has been successfully validated in many service centers by implementing optimization solutions for widely differing business processes based on automated document classification and data extraction. Our technologies enable our partners to swiftly implement their internal services strategies as well as provide flexibility, efficiency and quality for the design of their service level agreements.

What's more, in our global organization, we provide our partners with highly qualified consultants to deal with operational matters. Our experts will help you stay abreast of the latest technological developments, keep an eye on your process focus and define KPIs while continuously improving and developing your solutions. We support the development of your national and international multi-tower shared services centers of expertise and assist you in maximizing value for your company by consistently tailoring our services towards automated information processes.

Not least because of our long-standing experience and close access to markets we are able to help your shared services center achieve growth with profound industry knowledge, process awareness, technical expertise and innovative ideas. Without a doubt, only a trusting partnership in a collaborative setting will lead to permanent success.

WE PARTNER WITH YOU

Consistent unobtrusiveness is the hallmark of our business strategy which we have successfully cultivated over many years. While you are our client, of course – you're above all our partner! From day one, we guide you every step of the way through a certification process towards becoming a competent user of our automation solutions. Our goal is to familiarize you with our technology and support your operational independence at all levels of our cooperation.



At the same time, you can always trust us to fulfill our responsibility as a technology and solutions partner in a sustainable fashion. We work out solutions with you, support you in the implementation

of specific operational applications and provide assistance with resource bottlenecks. In addition, our professional 2nd level service is available to you at any time.

Our strategy of partner support includes a training program which has been developed over many years. Within its parameters, we work with you to effect a gradual transfer of expertise, empowering you to carry out our solution in a reliable fashion. With this as a foundation, you'll learn how to implement independent change requests with increasing complexity. Along the way, we address theoretical content as well as numerous best-practice exercises. Through associated workshops we make sure you are able to apply the acquired knowledge to actual projects in a methodically sound fashion. The licensing model of our solution platform **IRISXtract™ for Documents** includes an almost free adjustment of all relevant functional and performance parameters, allowing for perfect adaptation to the economic conditions of your solutions project.

At the same time, we also support models providing the option of purely project-based flexible only cost calculation. Moreover, we will recognize your professional development as I.R.I.S. partner through a tiered licensing, maintenance and service price system. We also assist you in placing your shared services within your organization through joint marketing and sales activities.

SYNERGIES

At this point, I.R.I.S. has been able to establish itself as a global market and technology leader with a clear focus on classification and extraction of unstructured information and is delighted to count over 1,400 companies from all industries as users. What's more, we have been a member of Canon Group Europe since 2013. Our international network of partners boasts considerable business skills of various types. With the help of our sales and marketing organization, we actively support you in taking advantage of this important resource and exploit synergies.



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ABOUT US

Image Recognition Integrated Systems (IRIS) is a leading provider of 'Content to Process' technologies'. IRIS offers solutions for automatic invoice and order processing, HR and supplier records as well as case management in legal, healthcare, and finance sectors.

IRIS provides technologies and solutions that capture data and information contained in documents, which are relevant to business processes. The goal is to make the data easily available while reducing operating costs.

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